

KCC Health Overview and Scrutiny Meeting – 6 January 2012

Question 1	How robust is NHS emergency resilience planning and
	preparedness in Kent?
Answer to Question 1	Under the Civil Contingences Act 2004 (CCA) and the NHS
	Emergency Planning Guidance and underpinning material
	2005 all NHS Trusts are required to prepare major incident
	response plans, business continuity plans. In additional all
	NHS Trusts are required to produce and issue specific plans
	for threats such as pandemic flu and Heatwave. As the lead
	government department for NHS Emergency Planning the
	Department of Health requires Strategic Health Authorities to
	provide assurance that these plans are in place, tested and fit
	for purpose. On behalf of the Strategic Health Authority the
	PCT Cluster conducts annual assurance surgeries which
	ensure the requirements of the Civil Contingences Act and
	the NHS guidance have been met. This process has
	demonstrated that each NHS Trust in Kent has exceeded the

Question 2planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?		
All NHS Trusts in the County are fully engaged with the Kent Resilience Forum which includes the emergency services and KCC amongst other partners. The forum is a platform for the statutory agencies to plan and exercise together ensuring the emergency response in Kent is fully intergraded.Question 2What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games?Answer to Question 2The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		guidance to have plans in place and tested as required of the
Resilience Forum which includes the emergency services and KCC amongst other partners. The forum is a platform for the statutory agencies to plan and exercise together ensuring the emergency response in Kent is fully intergraded.Question 2What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games? The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWat are the main features of NHS Strategic Major Incident Response Plans in Kent?Delow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan 1.1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2.Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		guidance.
Resilience Forum which includes the emergency services and KCC amongst other partners. The forum is a platform for the statutory agencies to plan and exercise together ensuring the emergency response in Kent is fully intergraded.Question 2What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games? The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWat are the main features of NHS Strategic Major Incident Response PlanImage: Scope of the Plan 1.The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2.Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		
Resilience Forum which includes the emergency services and KCC amongst other partners. The forum is a platform for the statutory agencies to plan and exercise together ensuring the emergency response in Kent is fully intergraded.Question 2What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games? The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aWat are the main features of NHS Strategic Major Incident Response Plans in Kent?Delow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan 1.1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2.Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		All NHS Trusts in the County are fully engaged with the Kent
KCC amongst other partners. The forum is a platform for the statutory agencies to plan and exercise together ensuring the emergency response in Kent is fully intergraded.Question 2What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games?Answer to Question 2The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. 2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		
Statutory agencies to plan and exercise together ensuring the emergency response in Kent is fully intergraded.Question 2What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games?Answer to Question 2The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response Plan1The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		Resilience Forum which includes the emergency services and
emergency response in Kent is fully intergraded.Question 2What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games?Answer to Question 2The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan 1.The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2.Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		KCC amongst other partners. The forum is a platform for the
Question 2 What specific NHS plans exist to prepare for the 2012 Olympic and Paralympic Games? Answer to Question 2 The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics. Question 1a What are the main features of NHS Strategic Major Incident Response Plans in Kent? Answer to Question 1a What are the main features of NHS Strategic Major Incident Response Plans in Kent? Answer to Question 1a Below is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response Plan Scope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. 2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		statutory agencies to plan and exercise together ensuring the
Olympic and Paralympic Games? Answer to Question 2 The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics. Question 1a What are the main features of NHS Strategic Major Incident Response Plans in Kent? Answer to Question 1a Below is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response Plan Scope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. 2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		emergency response in Kent is fully intergraded.
 Answer to Question 2 The Kent Resilience Forum has a sub group dedicated to planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics. Question 1a What are the main features of NHS Strategic Major Incident Response Plans in Kent? Answer to Question 1a Below is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response Plan Scope of the Plan The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements. 	Question 2	
planning for the impact of the Olympics in Kent. With the full engagement of the NHS this group has produced a framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. 2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.	Answer to	
framework and plans which will be tested in a series of exercises in the run up to the Olympics.Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		planning for the impact of the Olympics in Kent. With the full
Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		engagement of the NHS this group has produced a
Question 1aWhat are the main features of NHS Strategic Major Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		framework and plans which will be tested in a series of
Incident Response Plans in Kent?Answer to Question 1aBelow is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response PlanScope of the Plan1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster.2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.		exercises in the run up to the Olympics.
Answer to Question 1a Below is an extract from the introduction of the NHS Kent & Medway Strategic Major Incident Response Plan Scope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. 2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements.	Question 1a	• •
 & Medway Strategic Major Incident Response Plan Scope of the Plan 1. The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. 2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements. 	Answer to	
 The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements. 	Question 1a	& Medway Strategic Major Incident Response Plan
 The Plan outlines the Strategic Major Incident response for the Kent and Medway PCT Cluster. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements. 		
 for the Kent and Medway PCT Cluster. 2. Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements. 		Scope of the Plan
 Tactical emergency response plans and operational procedures have been produced by NHS Provider Trusts to support these arrangements. 		1. The Plan outlines the Strategic Major Incident response
procedures have been produced by NHS Provider Trusts to support these arrangements.		for the Kent and Medway PCT Cluster.
to support these arrangements.		
		procedures have been produced by NHS Provider Trusts
3. The Plan is split into two parts. Part One is the General		to support these arrangements.
		3. The Plan is split into two parts. Part One is the General
Strategic Response Plan for the Kent and Medway PCT		Strategic Response Plan for the Kent and Medway PCT
Cluster, including definitions and plan administration. Part		Cluster, including definitions and plan administration. Part

Two details site and hazard specific activation and response procedures. Though the two parts should be used in conjunction with each other, part two is designed to be useable by responders as a series of independent working documents, for use in specific Major Incident responses.

4. The plan recognises the importance of maintaining the continuity of the routine business of both the organisation and the NHS during and after a Major Incident. This is achieved through the creation of business continuity plans and specific contingency emergency plans.

Aim / Objectives of the Plan

- The aim of the plan is to provide a coordinated, countywide, strategic NHS response to a Major Incident.
- 2. Specific objectives of the plan are:
 - To ensure that arrangements are in place to respond effectively at a strategic level to any Major Incident, regardless of cause, in a planned and coordinated manner.
 - To minimise the disruption to health and social care services
 - To maintain effective communication with other health organisations and partner agencies
 - To effectively manage and support health and social care providers to ensure optimum care and assistance is delivered to those affected by the incident
 - To bring about a quick return to normal levels of

[• ··· ·
	functioning
	 To comply with requirements stipulated by the
	NHS Emergency Planning Guidance (2005) and
	the CCA (2004
Question 1b	How are these plans produced, developed and Tested?
Answer to Question 1b	Each NHS Trust produces a plan which is signed of by the
	Board and are tested in accordance with the NHS Guidance.
	Communications exercises are carried out every six months,
	a tabletop every year and a live exercise every three years.
	Post incident and post exercises reports are seen by the
	board.
Question 1c	What are the main challenges to effective resilience planning by the NHS in Kent?
Answer to	In addition to the assurance process conducted internally the
Question 1c	NHS enjoys a productive and positive relationship with all of
	our statutory partners through the KRF. We are confident
	that we will respond fully to any emergency that may arise in
	the County alongside our partners.
Question 2a	What is the expected impact of the Olympic and Paralympic Games on Kent's health services' ability to deliver services as usual?
Answer to Question 2a	Due to the planning process that the NHS is engaged with
Question 2a	internally and with our partners within the KRF we have every
	confidence that there will be no discernable difference in the
	provision of NHS services from the point of view of our
	patients.
Question 2b	What milestones and planning assumptions are Kent's health services working towards in preparing for the games?

Answer to Question 2b	The NHS is working to the national planning assumptions as
	circulated by LOCOG and the DH. Specifically for Kent we
	are participating in the planning for the Olympic Torch Relay
	and the live events in the County.
Oursetters Os	What are the recorded in the for delivery health
Question 2c	What are the resource implications for delivery health services during the Games and how will these be managed?
Answer to Question 2c	Based on the data provided by the Public Health Observatory
	relating to the healthcare provision at previous Olympic
	games it is not anticipated that there will be any implications
	during the Games time that cannot be dealt with through
	normal operating procedures. The NHS has well rehearsed
	procedures for providing treatment to foreign nationals. It is
	not anticipated that there will be any problems presented by
	staff absence.
Question 2d	What are the key issues facing Kent's health services in planning for the games over the remaining months prior to the games?
Answer to	All Kent Trusts are resourced for and engaged with all
Question 2d	
	relevant planning platforms. We are confident in our ability to
	meet the planning demands between now and July 2012. We
	also have systems and process which will ensure that all staff
	are aware of any extraordinary activity that may be required
	before during or after the Olympic Games.
Question 3	With regards both emergency resilience and Olympics planning, what features are unique to Kent contrast to other areas of the country?
Answer to	Kent is the gateway to Europe. We have reviewed our
Question 3	specific response plans the Channel Tunnel and the Port of
1	

	Dover and are fully engaged with the development of a plan
	for Ebbsfleet International. Kent is a major arterial route to
	the Olympics for domestic and foreign visitors to the Games,
	however, the NHS is confident that our well rehearsed plans
	and procedures place us in a strong position to deal with
	these challenges should the need arise.